

Speech

Seven Moments in Spring: Covid-19, financial markets and the Bank of England's balance sheet operations

Speech given by
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Introduction

I have always had a funny feeling about Friday the 13th – and 13 March 2020, Mark Carney's last day in the office as Governor of the Bank of England, was no exception.

Two days earlier, on Wednesday 11 March, the Bank and HM Treasury had launched an unprecedentedly comprehensive package of measures to respond to the rapidly growing economic consequences of the spread of Covid-19. Hailed globally as a shining example of how monetary, fiscal and regulatory policies could work together to reinforce one another, the combination of interest rate cuts, government spending, cheap funding and capital easing measures seemed sure to stabilise markets and restore some much-needed confidence to households and businesses.

So it cannot have been hugely welcome when, on Friday morning, with the removal vans waiting outside, I suggested the Bank's Governors needed to meet again before the weekend. The previous day had seen disorderly conditions in the US Treasury market and the largest one-day fall in equity prices since the 1987 crash, despite major new policy announcements from the Federal Reserve and ECB. As I ran through my gloomy update, it was clear that further action would be needed – but perhaps not at that stage quite <a href="https://example.com/how-noeded-no

In my remarks today, I want to give a bird's eye's view of what happened in those extraordinary weeks, and the steps we took – either in concert with others, or using our own balance sheet – to neutralise the sudden pre-lockdown 'dash for cash' – the biggest test of core market functioning and resilience since the Great Financial Crisis (GFC) of 2008-9. Judged solely against that narrow yardstick, central bank actions – unprecedented in scale and speed – were successful in averting a market meltdown. Commercial banks, strengthened by the post-GFC reforms, have continued to lend, supported by a range of public sector schemes. And we learned some surprisingly positive things about operating a financial system remotely – both in terms of market resilience, but also in terms of diversity and inclusion.

But this is no time for self-congratulation. The broader aspects of the Covid-19 crisis – medical, social, economic, and personal – remain hugely challenging, and involve a much wider set of actors than central banks alone. Further financial instability cannot be ruled out. And the sheer scale of the balance sheet interventions necessary in recent months pose important longer term questions. About the extent to which the non-bank financial system may still be capable of amplifying instability – for example through sudden non-bank deleveraging, runs on money market funds, or rigidities in dealer intermediation. And about the appropriate balance of responsibilities between the public and private sector for dealing with such vulnerabilities.

I cannot give comprehensive answers to these questions today. But, in what follows, I have tried to provide some raw material for that exercise, illustrated using seven of the most vivid 'moments' from my own experience of the past few weeks.

Moment 1: the first rumbles of thunder

In the first week of March – the week before that fateful Friday 13th – we at the Bank had decided to move all of our market operations to full split site working, to reduce the risk of Covid-19 transmission. On Friday 6 March, as I was walking across the trading floor saying goodbye, my attention was drawn to a group of our foreign exchange reserves managers staring intently at their screens and talking animatedly. A big adjustment in financial markets had already been underway for some time, as expectations of slower demand caused by the global spread of the virus pulled down on equity and oil prices, and investors moved into safer assets, reducing yields (Chart 1). Market functioning had however mostly held up well.

In recent days, however, something had changed. Wednesday had seen a sharp intraday rise in yields on US Treasury bonds (USTs) – normally one of the deepest and most liquid markets in the world – amidst a big pickup in market volumes. Then, on Friday morning, yields on 30-year USTs fell by 7 basis points in less than 15 minutes. More worryingly, other normally reliable relationships between USTs and related financial instruments had begun to unravel.

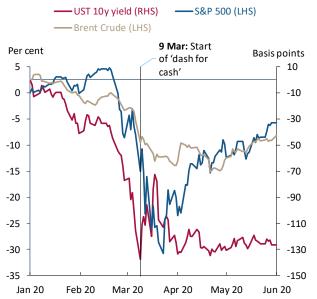
What seemed to be happening was that financial transactions that normally helped to stabilise UST markets had gone into reverse, becoming stress-amplifiers. In recent years, hedge funds and other leveraged investors had taken on the role of maintaining so-called 'arbitrage relationships' between financial instruments that should trade in line with one another. They did this in a number of ways – but a particularly popular trade involved the so-called 'futures basis': buying USTs, funded by repo, and selling bond futures to large asset managers eager to pick up return. These trades were conducted at thin margins and high rates of leverage.¹ The sharp pickup in asset price volatility, as markets struggled to process the news about the onset of the virus, increased margin calls – forcing funds to unwind some of their basis trades, selling USTs to generate cash. Initially these trades were conducted quietly. But as time went on, their speed and size – running to hundreds of billions of dollars – began to overwhelm dealers' intermediation capacity, which was itself shrinking as the result of rising volatility and the operational challenges of remote working. Rising transaction costs and the breakdown in arbitrage relationships began feeding on themselves: a classic 'doom loop' (Chart 2).

What was unique about this process, and potentially disastrous for the financial system, was that even the highest quality government assets were not good enough. Just like high street companies facing

¹ Leverage rates of 40-60 times were common, but anecdotal reports suggest some ran much higher.

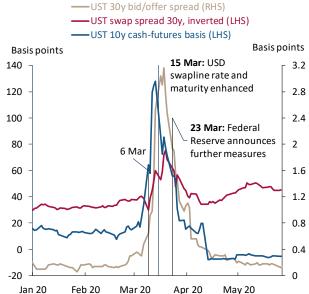
evaporating revenues, market participants needed <u>cash</u>. In the days that followed, this so-called 'dash for cash' would spread to every corner of the global financial system.

Chart 1: US equity prices and bond yields



Sources: Bloomberg Finance L.P. and Bank calculations. Displayed as changes year to date.

Chart 2: The 'dash for cash' in US Treasuries



Sources: Bloomberg Finance L.P, Eikon by Refinitiv.and Bank calculations. Bid/offer spreads are 5 day moving averages.

Moment 2: a global response to dollar shortages

Monday 9 March was another day of turmoil in financial markets: oil prices fell by 30%, equity prices by 8% and there were further sharp moves in UST yields. Just after 9pm that evening, we received an email from the Federal Reserve: could the dollar swap line central banks speak the following morning?

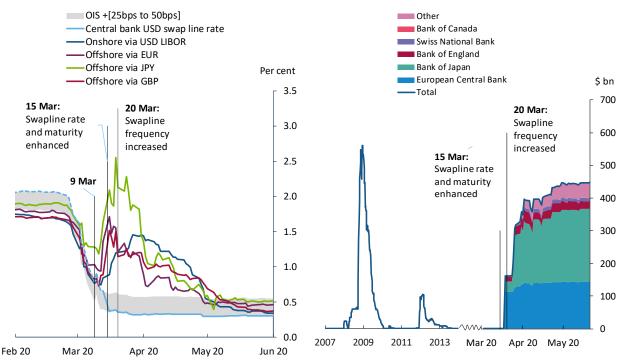
The dollar swap lines may be the most important part of the international financial stability safety net that few have ever heard of.

Global trade and investment relies on the dollar. In normal times, firms and local banks located outside the United States can easily secure these dollars using FX swaps, provided by international banks with access to US markets, to exchange their local currency for dollars. In times of turbulence, however, these markets can become impaired, or even seize up altogether, as the international banks batten down the hatches. Trading firms who cannot secure dollars will either have to cease trading altogether, or try to raise dollars in other ways, for example by liquidating dollar-denominated assets. That selling pressure, if allowed to take hold, could trigger, or amplify, global financial instability.

That Monday night, the first signs of such stress were starting to emerge: the dash for cash had reached FX markets. Falling asset prices and rising panic about the outlook were boosting offshore dollar demand. But international banks' capacity (and willingness) to meet this demand was becoming impaired - raising the cost of local dollar funding relative to that available to onshore US firms. That divergence was particularly marked in Japan (green line in Chart 3).

Chart 3: Onshore and offshore rates for 3m dollar funding

Chart 4: Dollar swaps outstanding



Sources: Bloomberg and Bank calculations. Offshore funding calculations use FX swaps referencing 3 month Libor. The dotted light blue line indicates that prior to the 15 March 2020, swap lines were only offered at a 1-week, not 3 month, maturity. Sources: Bloomberg, Federal Reserve and Bank calculations. 'Other' includes: Reserve Bank of Australia, Banco Central do Brasil, Danmarks Nationalbank, Bank of Korea, Banco de Mexico, Norges Bank, Reserve Bank of New Zealand, Monetary Authority of Singapore, and Sveriges Riksbank.

This was just the scenario for which the swap lines had been designed. Put in place after the GFC, the standing swap lines allow five major central banks (The Bank of England, Bank of Japan, ECB, Swiss National Bank and Bank of Canada) to lend dollars to their local banks, confident in the knowledge that they can back those loans with dollars secured from the Federal Reserve, short-circuiting any market dysfunction. Most of the standing swap line central banks, including the Bank of England, provide weekly dollar auctions backed by the swap lines. But take up is usually minimal, because the auctions are intended only to be backstops when markets are working normally, and priced accordingly.

But that was not the situation we faced in March. Over the days following that first call, as market conditions deteriorated further, we agreed on a package of measures to mobilise the swap lines more fully: extending the maturity, reducing the price, and increasing the frequency of our operations to ensure that dollars

500

400

300

200

100

continued to flow. The first part of this package was announced on Sunday 15 March, and further extended on 20 March. The Federal Reserve also agreed temporary arrangements with a further nine central banks.

The expanded swap lines have since been used heavily, with the stock of dollar borrowing approaching \$½ trillion – by far the highest usage since the GFC (Chart 4). Pressures in sterling and euro FX swap markets (measured by the gap between onshore and offshore dollar rates) fell back rapidly. Yen markets took a little longer to normalise. But all of the major onshore and offshore dollar rates are now back within tight ranges of one another (Chart 3).

Moment 3: dysfunction spreads to the gilt market

Would the dash for cash engulf the UK gilt market too? It seemed distinctly possible – the gilt functioning indicators we monitor had started turning red² as the week progressed, and by Friday 13th we were hearing 'you'll be next' warnings from anxious funds. On the other hand, leveraged trading in gilts was less prevalent than in USTs. And the Federal Reserve's announcement on Sunday 15 March of an eye-popping \$500bn (later unlimited) asset purchase programme to support market functioning and meet the global need for cash was seen as a game-changer by some.

Any misplaced optimism on that front would be short-lived. Gilt markets may have taken a little longer to react – but they were not immune. As a new week began, selling pressure continued to drive yields up sharply (Chart 5), and functioning worsened further (Chart 6). When the sterling exchange rate juddered sharply lower on Wednesday 18 March, reaching levels against the dollar not seen since the mid-1980s and triggering big new margin calls amidst speculation about a UK lockdown, any hope of relying on US actions alone to stabilise global market functioning had gone.

As one of the safest sterling assets, gilts underpin every aspect of the UK economy; provide a benchmark for other borrowing rates, and hence are vital to the transmission of monetary policy. With the economic outlook worsening sharply, and gilt market conditions in freefall, the Monetary Policy Committee voted on 19 March – less than 24 hours after the onset of critical market stress – to purchase an additional £200bn of gilts and sterling corporate bonds 'as soon as operationally possible'. This was by far the largest and fastest single programme ever launched: equivalent to around a tenth of UK GDP, or 50% of the MPC's existing holdings, and more than twice as rapid as the opening salvo of purchases in 2009.

The impact was immediate, and decisive. Gilt yields fell back sharply as confidence returned, and market functioning measures began to normalise (Charts 5-6). Purchase operations have since taken place smoothly, with good participation and tight pricing.

² 'Red' in this context meaning the 95th percentile of levels seen since the GFC.

Chart 5: Gilt yields

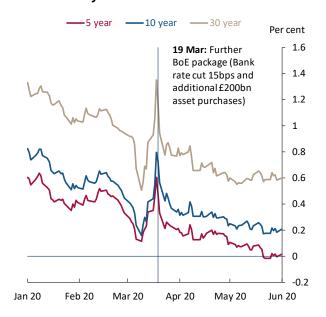
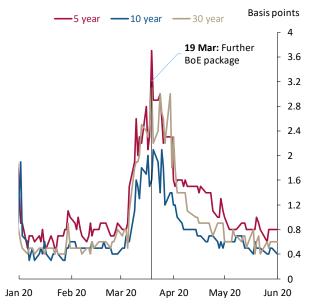


Chart 6: Bid/offer spreads on gilts



Source: Eikon by Refinitiv

Sources: Bloomberg Finance L.P., TradeWeb and Bank calculations

Moment 4: congestion in sterling money markets

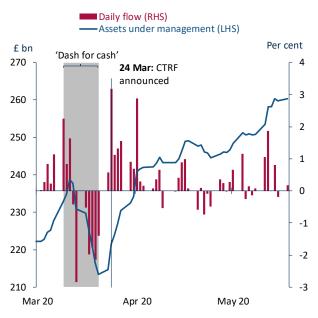
When our sterling desk received a call from a large asset manager to let us know that – highly unusually – it had been unable to liquidate its holdings of bank certificates of deposit (CDs) to meet a margin call, we knew the dash for cash had reached the sterling money markets.

The coming days brought stories of companies and local authorities also seeking liquidity – whether through greater borrowing³, selling assets, or drawing down their holdings in sterling money market funds (MMFs). MMFs play an important part in the story, because they act as a bridge between depositors' desire for immediate liquidity and banks' desire for term wholesale funding: providing the former with on-demand cash, while holding a significant share of their assets in banks' term liabilities, including commercial paper (CP) and CDs. In total, sterling MMFs saw outflows of some £25bn, or 10% of their total assets, in the eight days between 12 and 20 March (Chart 7). At first, they met these outflows by running down cash holdings. But as the outflows intensified, the MMFs tried to liquidate some of their CDs and CP, only to find, just as we'd heard, that the market was effectively closed. As MMF liquid asset ratios fell towards regulatory thresholds, we faced the prospect of one or more MMFs deciding to 'gate' access to investors, cutting off their access to liquidity in the fund – something that some feared could trigger further contagion.

³ The drawdown by Boeing of a \$13.8bn syndicated loan facility on Wednesday 11 March was a particularly widely-cited example in global markets.

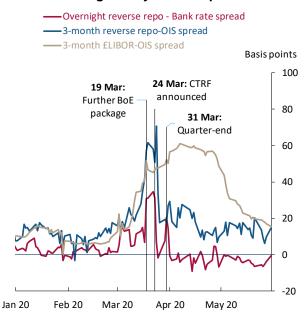
As demand for cash grew, but supply failed to respond, sterling money market rates rose sharply (Chart 8). Though sharpest at longer tenors, we also saw a pickup in <u>overnight</u> repo rates: a particularly serious sign of dysfunction, and a challenge to our commitment to keep such rates broadly aligned to Bank Rate.

Chart 7: MMF outflows and assets



Sources: Crane Data LLC and Bank calculations

Chart 8: Sterling money market spreads



Source: Bank of England Sterling Money Market data collection and Bank calculations. Overnight rate for cleared Delivery by Value transactions; 3-month repo rate uses only transactions estimated to be non-nettable under leverage ratio rules. Both rates volume-weighted and stated from perspective of dealers.

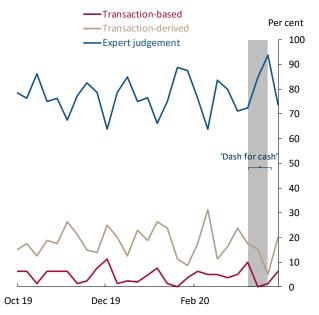
Two key sets of policy actions helped to ease pressure on money market rates. First, the MPC's decision on 19 March to buy gilts in large size – coupled with similar policy actions by other central banks – helped stabilise broader markets, reducing the incidence of margin calls, and triggering renewed inflows into MMFs and the money markets more generally. And, second, the Bank activated its Contingent Term Repo Facility (CTRF) on 24 March, committing to lend unlimited amounts of sterling at close to Bank Rate, against a broad range of collateral. These operations, together with the passing of the March quarter end, brought repo rates back to more normal levels (Chart 8).

By contrast, term LIBOR measures took much longer to subside, in both dollar and sterling markets (Charts 3 and 8). In part that reflected the persistent illiquidity in the market for CP, CD and other unsecured bank paper. But that same illiquidity, coupled with the sharp reduction in the size of the market since the GFC, also meant that, throughout the crisis, LIBOR was based on few if any direct underlying transactions (Chart 9).⁴ That is a wholly unsatisfactory basis for a benchmark that still underpins a substantial share of global

⁴ Libor submissions are classified in three levels. Level 1 is 'transaction-based' submissions — an average of transactions in unsecured deposits and primary issuances of commercial paper and certificates of deposit. Level 2 is 'transaction-derived' data, including information from historical transactions. Level 3 is 'expert judgement' — where a panel bank has insufficient Level 1 or 2 transactions, it estimates the rate at which it could fund itself in the unsecured wholesale funding market, based on an approved procedure. Further details are available at: www.theice.com/publicdocs/ICE_LIBOR_Methodology.pdf

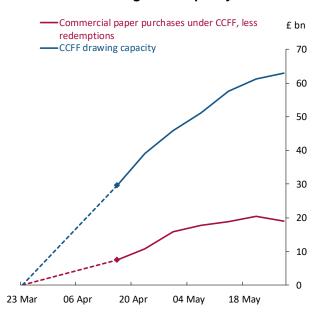
corporate borrowing, and underscores the pressing need to complete the transition away from LIBOR by end-2021. By contrast, volumes underpinning SONIA, the market's preferred alternative sterling risk free rate, rose sharply, as investors sought safer havens.

Chart 9: 3m £LIBOR submission composition



Source: IBA. See footnote 4 in the text for definitions of the data shown.

Chart 10: CCFF usage and capacity



Source: Bank of England. Dashed lines show linear interpolation between launch date and first public data release.

Moment 5: keeping funding flowing to UK companies

Although most of my remarks have been about stabilising the financial system, the 'dash for cash' was of course just as prevalent in the corporate sector – and the stakes just as real. Otherwise-viable companies, cut off from their normal sources of income but still needing to meet salaries, rent and taxes, feared losing access to finance, forcing them to eat into their cash buffers or start winding themselves up.

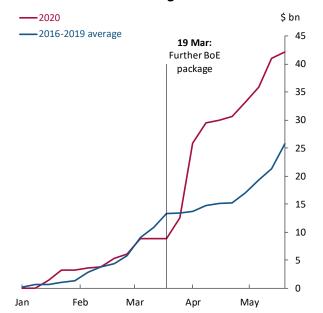
So: another day, another mission. This time in the form of an urgent email, on Sunday 15 March – the day before Andrew Bailey formally took over as Governor. Bank and Treasury, at the highest levels, had agreed to launch a package of financing measures to help struggling UK companies. Much of that help would be provided via the banks, supported by Government guarantee. But to free up capacity at the banks to focus on those who needed them most – including small and medium-sized companies – the Bank would provide marketable debt to the largest, highest-rated firms. Given the credit risks involved, financial exposures and eligibility decisions would be owned by the Treasury, but the scheme – to be known as the Covid Corporate Credit Facility (CCFF) – would be designed and run by the Bank, and funded through the issuance of reserves, with the MPC's agreement.

Time was of the essence. The package of measures was announced by the Chancellor 48 hours later, on Tuesday 17 March. And a mere six days after that, on Monday 23 March, the CCFF was open for business: allowing investment grade firms to issue Commercial Paper (CP), via an agent bank, to the Bank at pre-Covid rates. No public sector scheme can ever reach every firm in need. But the numbers are substantial. Firms eligible for the scheme account for over a quarter of UK corporate turnover and nearly a fifth of UK employment. So far, over 140 firms have signed up for the scheme, and have borrowed over £20bn in total, some of which has already matured. Firms' borrowing capacity in the scheme is more than three times that level (Chart 10), helping to underpin confidence – and complementing the Government-run schemes, including the Coronavirus Business Interruption and Bounce Back Loan (BBL) Schemes, which together have lent a further £31bn.

Central bank facilities are generally designed to support, rather than replace, market mechanisms – and here too the CCFF has brought benefits. First, CP issuance under the scheme has been at least three times larger than the size of the pre-Covid-19 sterling CP market – and nearly three quarters of CCFF firms have set up a CP programme since applying. So the CCFF has helped to deepen the CP market, with potentially lasting benefits. And, second, the normalisation of conditions in core markets, coupled with the restart of the MPC's sterling corporate bond purchases on 7 April and similar schemes operated by the ECB and Federal Reserve, has allowed many larger firms to return to private debt markets, reducing the need of some to draw on schemes like the CCFF. Indeed, UK firms' debt issuance has been running materially ahead of the average in previous years (Chart 11).

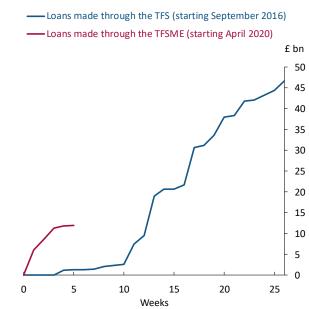
In addition to the CCFF, the Bank also opened the borrowing window for the new Term Funding Scheme with additional incentives for Small and Medium Sized Enterprises (TFSME) on 15 April. The TFSME is designed to help bridge the supply of credit to UK firms through the Covid-19 disruption and reinforce the transmission of the MPC's reductions in Bank Rate. It does this by providing banks with cheap funding over a four-year term (rising to six years for loans guaranteed under the BBL scheme). There has already been £12bn of lending from the scheme – a far more rapid pace than the previous TFS (Chart 12).

Chart 11: UK investment grade bond issuance



Source: Refinitiv — Deals Business Intelligence and Bank calculations. Data show UK private non-financial corporate issuance in sterling, euro and US dollar.

Chart 12: TFSME and TFS lending compared



Source: Bank of England

Moment 6: where there's a Means there a Way

The scale and uncertainty of the economic downturn, combined with the sharp deterioration in financial market conditions in mid-March raised another issue: how to manage the Government's cashflow needs, but in markets that at the time seemed to be barely functioning? And that's how, at the height of the crisis, I found myself on another call, this time with the Treasury and its Debt Management Office (DMO), to discuss the 'Ways & Means (W&M) account' – in modern language, the Government's overdraft facility at the Bank of England, funded by reserves creation.

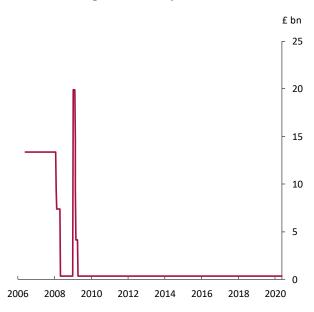
W&M sits at the very bottom of the hierarchy of tools used to meet the Government's borrowing needs. The primary tool is gilt issuance – for many years used by the DMO to 'fully fund' those needs over the medium term (usually a fiscal year). Because government cash flows are not perfectly predictable, 'rough tuning' is achieved through the issuance of marketable Treasury Bills. And 'fine-tuning' is done through the money markets. The W&M exists purely as a back-up to those fine-tuning operations.

Given these multiple alternative tools, W&M had seen no material usage in over a decade (Chart 13). But clearly the period of dysfunction in gilt and money markets in March and early April raised the possibility that it might be needed if all of the other alternatives were temporarily rendered ineffective. Working together, the UK authorities' challenge was to remind financial markets that its sole purpose was as a temporary, short term cash management tool to smooth cashflows, and not in any way intended as a more lasting replacement for gilt issuance as the Government's primary financing source: something that could

complicate the execution of monetary policy. Those principles were embodied in a public announcement released on 9 April.

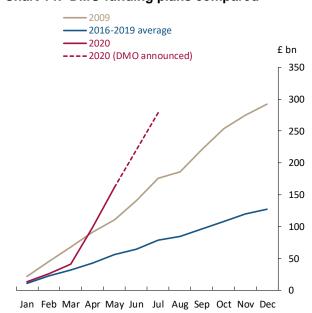
In the event, the rapid normalisation of market conditions allowed the Government to announce, and so far meet, sharply higher near-term gilt issuance plans (Chart 14) without any need for recourse to the Ways & Means account. The account remains available for use, if unexpected future cash needs cannot be met by any other market-based means, e.g. because of a renewed period of dysfunction. But in such circumstances, the usage would be short term; and, as soon as possible before the end of the year, the DMO would scale up its market operations to repay the W&M balance.

Chart 13: Usage of the Ways & Means account



Source: Bank of England. Available $\underline{\text{here}}$

Chart 14: DMO funding plans compared



Source: DMO and Bank Calculations. Past values adjusted for inflation (April 2020 equivalents).

Moment 7: central banking on the home front

Table 1 and Chart 15 summarise the scale of the Bank's recent balance sheet operations: a balance sheet that has expanded by almost a third in three months, and will reach nearly 40% of annual UK GDP by mid-year. To deliver that, we are doing more than ten times the number of weekly operations than in the pre-Covid19 period (Chart 16).

This is eye-popping by itself. But, more extraordinary still, virtually all of it has been done remotely – hundreds of billions of pounds worth of operations delivered from peoples' bedrooms, attics and kitchens, whilst isolated on their own, or caring for children and other relatives. The Bank has long embraced home working as part of its flexible working arrangements – but the sheer scale of what has been done – what we have <u>had</u> to do – would frankly never have been contemplated by choice. Preparation began early – and the

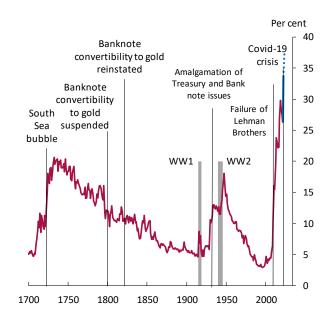
technology that enables all of our critical operational functions, and the operational and risk controls that go with them, were quickly re-configured to support working from home. By the time of the MPC's first policy package on 11 March, we were already operating on a fully-live split-site basis. And by the time the CCFF and the MPC's second round of asset purchases got under way in earnest, the UK-wide lockdown was underway – and nearly all of us were working from home.

Table 1: The Bank's operations since 1.3.20

Change Peak stock Stock GBP bn (as at 27 May) since 1 level since 1 outstanding March March ILTR +21 28 28 1 & 3 Month 6 +6 11 **CTRF** USD 23 +23 37 swaplines Purchases APF Gilts 556 556 +121 APF CBPS 14 +5 14 19 **CCFF** +19 20 +12 **TFSME** 12 12 107 TFS (closed) 107 FLS (closed) 2 **Total** 769 +207

Source: Bank of England

Chart 15: The Bank's balance sheet (%GDP)



Source: Bank of England, available here. Dotted line extends series to mid-2020, assuming completion of current asset purchase programme.

Just as our operations have had to adjust, at speed, so too has the way we interact with one other. Face-to-face meetings – the lifeblood of central banking, sadly – have been seamlessly replaced with audio and video calls. Indeed, over 12,000 of them every day (Chart 17)! The challenges we have faced are minor compared with those of healthcare professionals and other key workers in recent months – and many other organisations have achieved similar feats. But for an institution as traditional as the Bank of England, the experience has been profound.



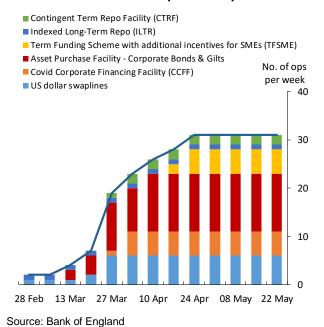
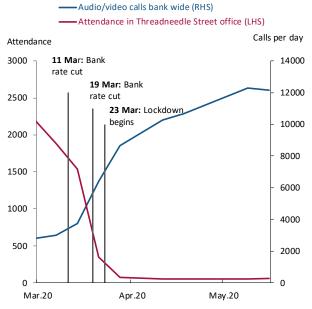


Chart 17: The impact of remote working



Source: Bank of England

What have we learned? Some (very) tentative lessons

The Covid-19 crisis is very far from over. The medical and economic challenges we face are huge and potentially persistent – and many are not for central banks to resolve. Against that backdrop, I have covered only one aspect of our actions during the crisis: the steps we took to prevent the initial shock, and the uncertainty that came with it, from threatening monetary and financial stability.

Let's take the good news first. The central banking response was bigger, faster, and more comprehensively co-ordinated with domestic and international partners than ever before. We deployed the tools developed since the GFC – extending the dollar swap lines, the CTRF, the TFSME and asset purchases. And the banking system, with much stronger capital and liquidity reserves, continued to lend – supported by new schemes such as the CCFF, built from scratch in record time. In designing our interventions, we have been careful to demarcate clearly between our respective institutional responsibilities: the MPC took the decisions on asset purchases; the Treasury bore the financial risk on lending to corporates; and we reminded financial markets that any usage of the Ways & Means account would be temporary and short term. In light of those actions, and similar steps by other central banks globally, core markets are today stable and well-functioning. That is no small achievement.

But it is far too soon to take a lap of honour, even on the narrow stage I have occupied today. Financial markets could come under strain again, if there is another leg to the global infection cycle, or if economic data come out persistently worse than expected. And even if – as hoped – we escape that, the sheer scale of our interventions means we must, in time, ask ourselves hard questions about the financial markets we

rely upon, and their potential to amplify the sort of 'dash for cash' we saw in March and April. Based on what I've said today, let me identify four such questions:

- First, do we understand why intermediaries struggled to make effective markets in core government bond, money and foreign exchange instruments at crucial moments during the crisis? Was it simply the sheer scale of the shock, combined with the operational challenges of remote working? Or did regulatory constraints also play a role? If there are circumstances where our traditional counterparties aren't able to intermediate, do we need to fix that at source? Or do central banks need to change the design of their balance sheet facilities more profoundly to fill that gap?
- Second, are we comfortable with the central role played by highly-leveraged but thinly-capitalised non-banks in arbitraging between key financial markets, if the unwinding of those trades can amplify instability so starkly?
- Third, how do we deal with the risks posed to financial stability by the structural tendency for Money Market and some other open-ended funds to be prone to runs, without having to commit scarce public money to costly support facilities?
- And, fourth, how can we ensure timely transition away from LIBOR, whose weaknesses were highlighted so starkly by the crisis?

The Bank's Financial Policy Committee will be reflecting on these and other issues in the months ahead.

Closer to home, there are lessons too for us in some of the ways of working that we've been forced to explore whilst in lockdown. Some roles have undoubtedly been made harder: for example those involving the control of operational risk. But it has also forced us to exploit the benefits of technology in ways that many of us would never have dared do voluntarily. It has embedded flexible working in a far deeper way than before. It has brought a new understanding and respect for the challenges many staff have to deal with. It has given us back the many hours spent in mindless or stressful commuting. And, perhaps most profoundly of all, it has been a great leveller. Meetings conducted by video- or audio-conference have been more orderly – even if they are also more likely to be interrupted by over-exuberant children or misfiring wifi! Ideas and contributions matter more than who is making them, or how they are made. And we've become more inclusive, allowing us to share material in real time, bringing each other in and virtually raising our hands to talk. I am not sure that many people would have predicted that a global pandemic might end up being the thing that finally really moves the dial on diversity and inclusion.

What I can say with some confidence is that it has been a privilege to lead the Bank's markets function during this extraordinary period, and I look forward to discussing some of the themes I have outlined here with you further now.