



31 October 2012

Workshop on Financial Inclusion Indicators
Co-hosted by Bank Negara Malaysia
5 – 6 Nov 2012, Sasana Kijang, Kuala Lumpur

Programme

DAY 1

08:30 Registration and Refreshment

09:00 Opening Remarks

Muhammad bin Ibrahim, Deputy Governor, Bank Negara Malaysia, and Chairman of the Irving Fisher Committee on Central Bank Statistics

09:15 Keynote address

Kamalesh Shailesh C Chakrabarty, Deputy Governor, Reserve Bank of India

10:15 Session 1: International initiatives to promote Financial Inclusion (FI), in particular those related to measuring Financial Inclusion

Chair: *Paul Van den Bergh*, BIS

Speakers:

- *Djibril Mbenque*, Consultative Group to Assist the Poor, World Bank, Overview of FI initiatives supported by the World Bank Group
- *SungAh Lee*, AFI, The role and functions of the Alliance for Financial Inclusion

11:00 Group Photo & Coffee break

11:30 Session 2: National practices to collect data on Financial Development, including Financial Inclusion

Chair: *Alfred Hannig*, AFI

Speakers:

- *Joao Cadete de Matos*, Banco de Portugal, Measuring the evolution of financial services in Portugal
- *Nora Garcia*, National Banking and Securities Commission, Mexico, Work of the AFI Data Working Group
- *Mao Qizheng*, People's Bank of China, Data on Credit to the agricultural sector in China
- *Banco Central do Brazil*, Measuring Financial Inclusion in Brazil (presented by Paul Van den Bergh)

13:00: Lunch

14:00 Session 3: Measuring access to and usage of financial services

Chair: Jianhong Ruan, People's Bank of China

Speakers:

- *Andre Mialou*, IMF, The IMF's Financial Access Survey
- *Sabri Oncu*, CAFRAL/Reserve Bank of India, Findings of a Recent CAFRAL workshop on Measuring FI from the Demand Side
- *Douglas Randall*, World Bank, Global Findex and How It Complements other Efforts to Collect Demand-Side FI Data
- *Ana Maria Garcia*, AFI, Measuring FI from the Supply Side: the case of Columbia

15:45 Coffee break

16:15 Session 4: Other measures of financial inclusion

Chair: Djibril Mbenque, CGAP

Speakers:

- *Claudia Biancotti*, Banca d'Italia, The Banca d'Italia's Research on Income and Wealth
- *Aurel Schubert*, ECB, The ECB's Survey on Access to Finance of SME's in the Euro Area
- *Scott Gaul*, Microfinance Information Exchange, Mapping the Financial Sector: Microfinance and Beyond

17:30 Museum and Art Gallery (MAG) Tour

18:30 Depart to Malaysian Petroleum Club for Dinner

20:00 Dinner

DAY 2

09:00 Session 5: Indicators of financial literacy, consumer protection and community development

Chair: Rimantas Vaicenavicius, Central Bank of Lithuania

Speakers.

- *Sharon Lim and Ooi See Eim*, Bank Negara Malaysia, Promoting financial access and measuring financial literacy – Malaysia case
- *Jacques Fournier*, Banque de France, The Banque de France Experience in Measuring Key Aspects of FI
- *Joseph Firschein*, Board of Governors of the Federal Reserve System, Putting Data to Work: Data-Driven Approaches to Strengthening Neighborhoods

10:30 Coffee break

11:00 Session 6: Development of a composite indicator/index of FI at the national and global level

Chair: Aurel Schubert, ECB

Speakers:

- *Claudia Biancotti*, Banca d' Italia. Introduction to the OECD Handbook on Constructing Composite Indicators
- *Jose Luis Negrin*, Banco de Mexico, Constructing and application of a FI at the international and regional level
- *Zarina Abd Rahman*, Bank Negara Malaysia, Development of a national FI index for Malaysia
- *Representative of the Bank of Mozambique*, Comparing FI across countries based on the FinScope survey data for Africa

13:00 Lunch

14:00 Panel Session: Promoting national and international best practices to strengthen financial inclusion measurement and data

Chair: Muhammad bin Ibrahim

Panellists:

- *Bikki Randhawa*, Manager, International Finance Corporation
- *Alfred Hannig*, AFI

15:30 Coffee Break

16:00 Sasana Statement on Financial Inclusion

Chair: *Muhammad bin Ibrahim*